Supplement B. Menu of Public Engagement Options to Support C&O National Heritage Park Planning Process

Below are different public participation options categorized by the level of engagement needed.

High	KEEP SATISFIED	MANAGE CLOSELY
Influence	Intergroup Dialogue Design Charrette Focus Groups Conversation Café (combined with Appreciative Inquiry) Website Social Media outreach Public meetings — Key pad polling On-site events	Periodic One-on-One meetings/calls Focus Groups Conversation Café Design Charrette Multi-stakeholder Dialogue Website Social Media outreach Public Meetings — Key pad polling On-site events
<u>l</u>	MONITOR	KEEP INFORMED
	Public Meetings Email updates via self-selected listserv Website Newsletters Public media coverage	Website Social media outreach Newsletters Email updates Public Meetings On-site events

Low Interest High